



2026 Trends Guide

CROSS-INDUSTRY

The background of the slide features a dynamic, abstract graphic of blue and green wavy lines that curve from the bottom left towards the center. In the lower right quadrant, there is a large, semi-circular graphic composed of concentric bands in shades of blue, light blue, and lime green, which serves as a frame for the text.

A look at key forces
shaping the road ahead



TRENDS AT A GLANCE

ACROSS INDUSTRIES, leaders are contending with crosscurrents of change. Transformation is happening on every front—technology, workforce, regulation, expectations—but not always in sync. In many organizations, overlapping initiatives are moving at different speeds, creating both acceleration and drag.

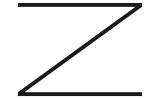
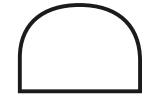
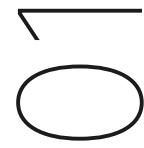
It's no longer just about adapting to one new thing. In 2026, leaders are navigating multiple shifts at once: AI tools scaling faster than governance frameworks can evolve, legacy systems strained by nonstop reinvention, talent models stretched thin by both automation and attrition. The result is a landscape marked by big ambition and uneven readiness.

The 2026 Trends Guide takes a step back to make sense of these cross-industry dynamics. Drawing on the applied knowledge of Guidehouse experts, we've identified four forces reshaping how organizations operate, deliver, and evolve in the year ahead:

- Partnerships are forming without a playbook
- Talent pipelines are facing a low flow
- AI is forcing a systems reckoning
- Organizations are hitting a transformation tipping point

Each trend includes two practical actions leaders can take now, plus a closer look at one key dimension of the trend, from cybersecurity posture to workforce structure. Together, they offer a snapshot of the operational and strategic fault lines emerging across industries.

These trends reflect patterns that are already in motion across many organizations. Today's opportunity is to respond with clarity and intent. Because in a year shaped by volatility and velocity, lasting impact depends on how deliberately leaders chart the path forward.



Partnerships without a playbook

As national governments step back from direct service delivery, responsibility is increasingly shifting to states, localities, and commercial partners. At the same time, the scale of transformation across energy, infrastructure, financial services, and healthcare continues to expand. The result is a widening gap between ambition and execution as demand accelerates faster than centralized capacity can respond.

Across industries, governments are handing off more than implementation. They're transferring coordination, financing, and long-term operational responsibility. State and local governments are building and managing programs once overseen at the national level. Local agencies are expected to guide complex infrastructure and technology initiatives despite limited internal capacity. Private organizations are taking on greater responsibility for financing, operating, and maintaining systems that support essential services over extended time horizons.

Such handoffs are rarely clean. Accountability is often distributed across multiple entities. Risk-sharing models vary widely. Delivery depends on collaboration among organizations with different incentives, funding structures, and missions. Large-scale efforts such as modernizing energy systems or expanding digital infrastructure to support AI-driven growth now require participation from national governments, subnational agencies, private capital, and nontraditional partners, frequently spanning geographies. Yet few organizations are working from a shared playbook.

In 2026, while standardized frameworks can remain a starting point, successful partnerships will depend on systems thinking: clarifying ownership, aligning incentives, and designing models that reflect real-world constraints. The need to collaborate is a given. What matters in the year ahead is how collaboration is structured to deliver outcomes at scale.

Actions to take

 **Pressure-test accountability early:**
Examine where ownership, authority, and risk truly sit across partners, and whether incentive structures support collaboration. Surface gaps before responsibility shifts from planning into long-term delivery.

 **Build collaboration muscle:**
Invest in capabilities that support coordination across partners and functions, including governance forums, data-sharing protocols, and escalation pathways.



A CLOSER LOOK

Different regions, shared shifts

Public-private dynamics are evolving globally, but the path looks slightly different by geography. In the U.S., national responsibilities are increasingly shifting toward states and localities, often stretching already limited delivery capacity.

In the UK and Europe, private enterprise plays a more established role in service delivery, making it a central partner as new demands emerge. Across both contexts, partnership models are being shaped by who has the ability to fund, implement, and manage risk over the long term.

02

03

04

05

06

07

Talent pipelines face a low flow

As organizations accelerate AI adoption to boost near-term productivity, many are quietly weakening the talent pipelines that sustain long-term performance. Leaders are prioritizing experienced hires and advanced tools while scaling back junior hiring, training, and development. The result is a growing imbalance that threatens leadership continuity, institutional knowledge, and organizational resilience.

This shift is reshaping workforce dynamics across sectors. Traditional cost pyramids are flattening, as senior talent becomes more expensive and harder to retain, while fewer entry-level opportunities are reducing pathways for future leaders to build experience. At the same time, the way people learn at work is changing. With fewer shared spaces and less observational learning, organizations can no longer rely on informal exposure to transfer judgment, culture, and institutional knowledge.

AI both complicates and enables this transition. Automation can absorb some routine tasks, but it also removes many of the experiences that once helped early-career professionals develop beyond their roles. Without intentional redesign, organizations risk creating gaps that technology alone can't fill. Yet AI also creates opportunities by capturing best practices, embedding guidance into workflows, and accelerating learning for both new and experienced employees.

In 2026, the most resilient organizations will rethink how people grow, recognizing that junior talent plays a vital role in organizational health, and that mid-level roles need support as responsibilities expand. With fewer early-career hires, there's an opportunity to invest in individuals more deeply through high-touch upskilling and reskilling. That includes not only accelerating learning but also helping teams build fluency to work confidently alongside AI.



A CLOSER LOOK

From pyramids to diamonds

As junior hiring slows, retirements increase, and automation expands, many organizations are moving away from traditional workforce pyramids toward a diamond-shaped structure, anchored by senior leaders, strengthened by a robust middle, and supported by fewer early-career roles.

To make this structure sustainable, organizations must invest in early and mid-career development. AI can support that effort, as both a training and augmentation layer—accelerating learning, guiding decisions, and helping translate strategy into execution at scale.

Actions to take

◆ **Chart new paths for development:** Design formal training programs rather than relying on passive, on-the-job learning. Use mentorship, capstones, and innovation challenges to help early talent build judgment and leadership readiness.

◆ **Incentivize AI literacy across roles:** Build AI usage and experimentation into performance expectations. Track adoption and reward those who integrate tools to drive outcomes and share learnings.



AI forces a systems reckoning

What began as a wave of pilots and point solutions is now reshaping how entire organizations operate. AI has moved from experimentation around the edges into the center of critical business processes: accelerating decisions, compressing timelines, and redefining how work gets done across sectors. But for those organizations that remain stalled at the periphery with AI, it's often a sign that underlying systems are not set up to support enterprise-level adoption.

In some organizations, AI is layered on top of brittle foundations, amplifying inefficiencies instead of resolving them. In others, regulatory frameworks and operating models are struggling to keep pace with the speed at which AI-enabled decisions are now made. Legacy technology stacks, fragmented data environments, and outdated governance models are being pushed beyond their limits. Since AI adoption is already in motion for many organizations, the challenge now is ensuring that the surrounding systems are capable of supporting it responsibly and at scale.

This reckoning cuts across industries and geographies. Governments are being asked to operate at commercial speed without commercial infrastructure. Enterprises are discovering that automation without integration creates new complexity. Leaders are realizing that AI maturity isn't a function of tools alone.

In 2026, the organizations that succeed will be those that treat AI as a catalyst for structural change. That starts with identifying the right use cases: targeted AI applications that deliver measurable value and create a business case for transformation investment. But success will also require modernizing foundational systems and equipping teams to rethink how those systems are designed—in addition to how technologies are deployed.

Actions to take

★ **Clean your data and knowledge bases:** AI depends on structured, accessible information. Establish ownership—such as an enterprise-level data architect—to oversee organization of knowledge assets and implement processes to continuously improve data hygiene for AI-driven work.

★ **Align AI efforts with core strategy:** AI initiatives should be embedded in, not adjacent to, your enterprise goals. Prioritize use cases that advance mission delivery, reduce risk, or improve efficiency. Today, digital enablement and AI strategy are inseparable.



A CLOSER LOOK

Fighting fire with fire in cybersecurity

As AI adoption accelerates, many organizations remain focused on how to defend against it, overlooking its ability to strengthen risk management. When applied deliberately, AI can detect anomalies faster and support more reliable, risk-based responses. It can also help enforce routine controls with greater consistency, freeing up both people and bots to focus on more complex threats. While not all controls will be automated, embedding intelligent capabilities into oversight systems represents a valuable opportunity to improve resilience across cybersecurity and broader risk domains.

A transformation tipping point

After years of near-constant disruption, many organizations are reaching the limits of their change capacity. New technologies, new operating models, new regulations, and new expectations have arrived in rapid succession, often layered on top of one another. What looks like resistance or fatigue is, in many cases, something more structural: systems designed for incremental change are being asked to absorb continuous reinvention.

That reinvention is happening on two levels. First, there are the formal, high-stakes transformation efforts: enterprise technology overhauls, operating model shifts, and large-scale modernization programs. Then there are everyday changes: new policies, tools, processes, and staffing adjustments. On their own, these smaller changes may seem manageable. But in aggregate, they wear people down. When every adjustment is labeled as transformation, the line between routine evolution and strategic reinvention blurs, overextending capacity and diluting focus. As a result, large initiatives often encounter a workforce that's already burned out, with limited energy to engage or adapt.

To meet this moment, organizations need more than project-based change management. They need day-to-day "change agility." That means developing the muscle to absorb continuous shifts without losing momentum or morale. When this capability is embedded into daily operations, organizations can speed adoption, maintain high performance, and stay ready for what's next.

In 2026, transformation leaders will differentiate themselves by reengineering the conditions that support lasting change: aligning incentives across functions, updating metrics to reflect outcomes and value, and embedding change agility into the fabric of the organization, rather than just episodic efforts.



Actions to take

◆ Create space for co-ownership:

Give teams a voice in shaping what change looks like. Co-creation builds resilience, reduces friction, and surfaces roadblocks earlier.

◆ Align change metrics with strategy:

Ensure every change effort maps clearly to overarching organizational goals. Measure results through both hard metrics like fewer help desk tickets or time saved, and softer signals such as employee sentiment and ease of adoption.

A CLOSER LOOK

Change champions at every level

Appointing the right person to guide change from the highest level of an organization is essential. When chosen thoughtfully, that leader sets the vision, models commitment, and helps unify teams around a shared direction. But transformation doesn't happen from the top alone. Mid-level managers play an equally vital role in reinforcing adoption, shaping behaviors, and putting plans into practice. Change champions at all levels must be carefully selected for their credibility, trust, and organizational influence. With the right support, they can help make change stick—in both large-scale efforts and everyday shifts.

METHODOLOGY

The 2026 Trends Guide was developed through in-depth interviews with Guidehouse leaders and advisors across our global network. These experts brought forward real-world insights grounded in their direct work with government and commercial clients across industries.

Looking for sector-specific insights? Visit our [full collection](#) of 2026 Trends for energy providers, financial services, government agencies, and healthcare.

“It’s no longer just about adapting to one new thing. In 2026, leaders are **navigating multiple shifts** at once.”



JOHN SAAD

PARTNER
PRESIDENT



ED MEEHAN

PARTNER
CHIEF GROWTH
OFFICER



RON WHITE

PARTNER
CHIEF INFORMATION
OFFICER



STUART BROWN

PARTNER
TECHNOLOGY LEADER



EVELYN MCKINNIE

PARTNER
EUROPE, MIDDLE EAST
& CANADA LEADER



2026 Trends Guide

CROSS-INDUSTRY

Guidehouse is a global AI-led professional services firm delivering advisory, technology, and managed services to the commercial and government sectors. With an integrated business technology approach, Guidehouse drives efficiency and resilience in the healthcare, financial services, energy, infrastructure, and national security markets. Built to help clients across industries outwit complexity, the firm brings together approximately 18,000 professionals to achieve lasting impact and shape a meaningful future. guidehouse.com

© 2026 Guidehouse Inc. All rights reserved. This content is for general information purposes only and should not be used as a substitute for consultation with professional advisors.