



Post-COVID-19 Medical Management

Why is Now the Right Time to Invest?

The culmination of patients avoiding emergent and routine care, coupled with the unknown long-term impacts of COVID-19 on health, present a real opportunity for healthcare systems to invest in and improve their existing ambulatory care management.



In May 2020, the number of visits to ambulatory practices was still roughly one-third lower than what was seen before the pandemic, according to a study on the impact of the COVID-19 pandemic on outpatient visits.¹

As medical literature on the long-term impacts² of COVID-19 develops, the need for better chronic care management and a public health mindset are becoming ever more apparent and critical as part of COVID-19 recovery.

From a health system standpoint, now is the time to reinvest in population health management and medical management services to address rising numbers of highrisk patients. Guidehouse experts use a suite of solutions under the umbrella of medical management to manage populations and drive down permember per-month (PMPM) costs.

3 Critical Levers to Decrease Costs and Drive Down PMPM by 6%:³

- 1. Referral Management
- 2. Ambulatory Care Management
- 3. Utilization Effectiveness

If you would like to hear more information about how we're solving health systems issues, visit **guidehouse.com.**

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Guidehouse's Methodology for Medical Management builds successful ACOs using a suite of healthcare strategy solutions

	 Referral Management (RM) Revenue Cycle 	 Ambulatory Care Management (CM) Utilization Effectiveness (UE) Transitions of Care Post-Acute Care Inpatient Care Management Inpatient Utilization Management
	 Pharmacy Management Physician Enterprise Solution 	Risk Adjustment Factor Bundled Payments for Care Improvement (BPCI
1	Inves	tment to Implement
D	ecrease Cost 🍵 Inc	crease Revenue

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