



# Streamline Your Identity Management Life Cycles to Outwit Governance Complexity

Guidehouse helps automate access governance with identity and access management solutions and robotic process automation.

Industry consolidation and rapid acquisition cycles, along with the increased adoption of cloud solutions in both the healthcare and life science verticals, has made identity management and access governance complex. Organizations often have multiple directory platforms and Active Directory domains, as well as numerous multifactor authentication and access management APIs governing initial authorization and authentication for information assets.

Often, only a fraction of these information assets are provisioned and governed through a central automated process and stored in a single governance environment. This complicates automation of access workflows and leads many companies to process access requests using more manual than automated methods. Fortunately, there are proven strategies for streamlining and automating access governance using identity and access management (IAM) and robotic process automation (RPA) solutions.

Many organizations have access governance regimens that are:

- *Partially manually processed*
- *Time-consuming*
- *Expensive*
- *Error-prone*
- *Not incorporated into existing workflows*

## Guidehouse Helps Streamline Identity Management Life Cycles

The most common process for the majority of IT service operations is via their normal onboarding workflow. Though this is often partially automated via IAM platforms, typically only about 20% to 35% of applications are included in the onboarding process workflow, leaving 65% to 80% of applications to be manually provisioned. Many of these applications have a simplified access regimen, with either read-only or full read/write (administrator) access rights.

[Content body 2] Guidehouse's experts can help organizations set up RPA routines to automate and incorporate these processes into an organization's centralized identity governance platform to reduce reliance on time-consuming, error-prone manual provisioning. RPA can simplify governance provision throughout the full identity and access management life cycle—from new joiners to leavers and movers. Our experience with complex IAM integration and RPA implementations enables us to combine these two skills to deliver complete integration, from birthright platforms to help desk onboarding processes directly into identity granting and governance.

## Benefits of Guidehouse's RPA Access Governance Process

- **Rapid results:** RPA access governance routines can be built rapidly in comparison to custom connectors because they read from an organization's existing help desk onboarding workflow routine. They can provision access, update the IAM governance platform, and update the onboarding workflow routine with the successful provisioning.
- **Time savings:** These RPA routines relieve IT of the manual provisioning process, increase the function's ability to effectively manage, measure, and provision access, and improve its capacity to monitor access governance in real time.

## Automation of repetitive rules-based tasks using RPA:

- Mimics human actions
- Operates within and alongside any application
- Reads data and actions on data in structured form
- Does not make mistakes
- Is quick to implement and powerful to scale

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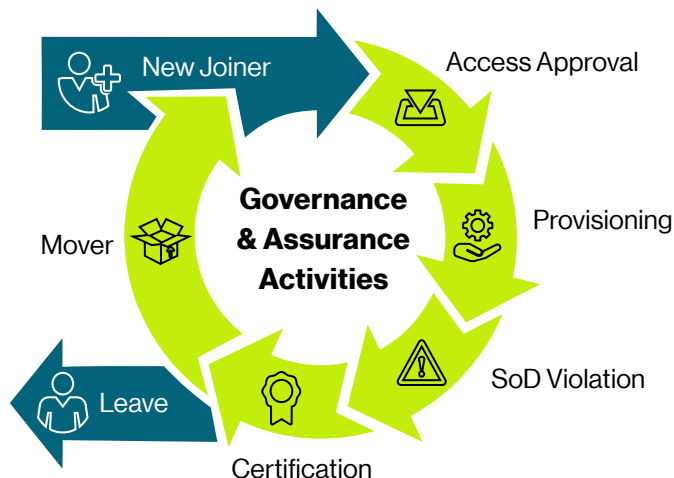
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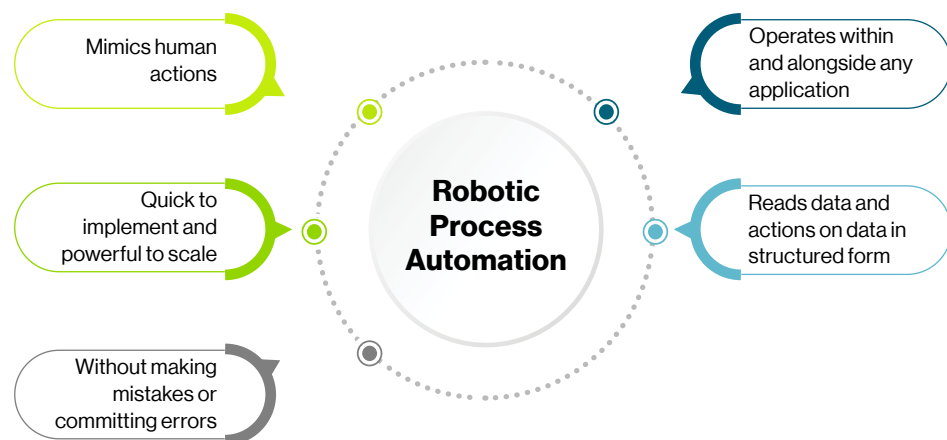
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Because manual provisioning of access governance takes up significant staff time, RPA presents an opportunity for considerable efficiencies and savings. A more thorough, automated approach to identity management increases scalability, improves integration, and aids compliance by preventing separation-of-duties (SoD) violations. With Guidehouse's identity management solutions, these collective efficiencies enhance employee satisfaction and improve overall operational effectiveness.



## About Guidehouse Health

Guidehouse is a leading global provider of consulting services to the public sector and commercial markets, with broad capabilities in management, technology, and risk consulting. The company has more than 12,000 professionals in over 50 locations globally. Ranked the third largest healthcare management consulting firm in 2021 by Modern Healthcare, Guidehouse Health helps hospitals and health systems, government agencies, life sciences and retail companies, and payers solve their most complex issues, overcome unique market challenges, and deliver innovative services to their communities and customers. With **12 KLAS #1 rankings**, the Guidehouse Health team includes public sector and provider administrators, clinicians, scientists, and other experts with decades of strategy, funding, policy, revenue cycle, digital and retail health, managed care, and managed services experience. For more information, please visit [www.guidehouse.com/healthcare](http://www.guidehouse.com/healthcare).