

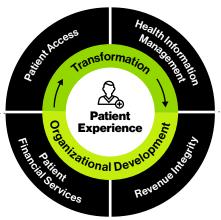
Revenue Cycle Outsourcing Solutions

Comprehensive Revenue Cycle Management

Guidehouse offers comprehensive revenue cycle outsourcing for all phases of the revenue cycle, including: patient access, health information management, revenue integrity, and patient financial services. By utilizing our full capabilities, we leverage our consulting expertise to provide change management and process improvement for our clients. This holistic approach, coupled with innovative technology use, helps you achieve the full potential of your entire revenue cycle.

Scheduling
Insurance Verification
Pre-Auth/Authorization
Pre-Reg/Registration
Financial Assistance/Eligibility
Patient Liability/POS Collection

Billing
Insurance Follow Up
Self-Pay Follow Up
Payment Processing
Credit Balance
Credentialing



Release of Information
Transcription
Coding
Clinical Documentation Integrity
Archiving
Chart Preparation

Change Description Master Maintenance Charge Audit Payment Variance





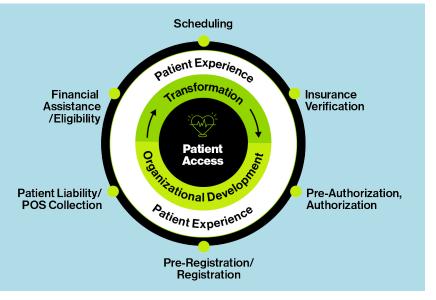


Modular Revenue Cycle Outsourcing Solutions

Patient Access Solutions

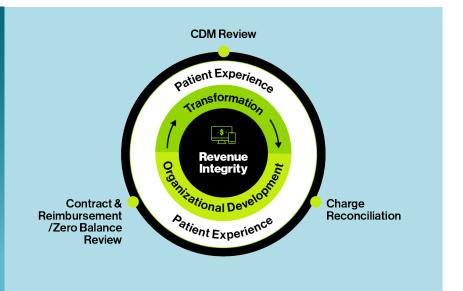
Front-end patient services that are used prior to the delivery of clinical services, set the stage for full and prompt payments after care is provided.

The patient access department serves a critical role in provider organizations as it interacts with every patient through the registration, insurance verification and cash collection process. Due to increased pressure to enhance patient experience, healthcare organizations need to improve their patient access services by employing best practice workflows through the implementation of technology, processes and highly trained personnel.



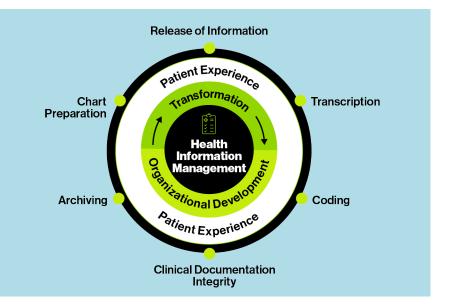
Revenue Integrity

In conjunction with HIM, revenue integrity operates in the middle section of the revenue cycle and is used to ensure that the data used for payments is robust and up-to-date. The revenue integrity department serves a critical role in provider organizations for the accurate documentation of clinical services, translating these into reimbursable offerings. We design and implement processes to monitor revenue and identify, correct, and optimize the processes and systems that lead to lost



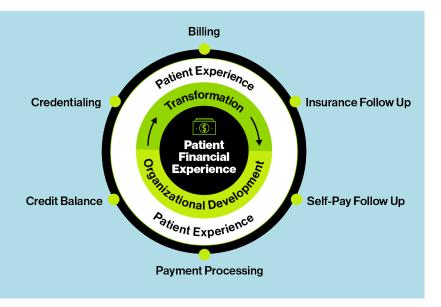
Health Information Management

The middle section of the revenue cycle should be designed to ensure that the data collected and used for payments is robust, correct, and up-to-date. The Health Information Management (HIM) department serves a critical role in provider organizations in the collection and retention of clinical and financial data. As healthcare organizations grow with an emphasis on performance excellence and business strategy, accurate coding and clinical documentation integrity are paramount to an organization's financial success and longevity. Our credentialed clinical coders and certified management staff enable our clients to receive accurate reimbursement.



Patient Financial Services

Back-end patient account resolution services guarantee full and prompt payment after care is provided. The patient financial services (PFS) department serves a critical role in provider organizations to ensure the full and timely collection of payments. As healthcare providers look for ways to achieve the full potential of their revenue cycle, it is vital to increase collections and obtain timely and accurate reimbursement on every patient account. As a leading extended business office services provider. extend the capabilities of your business office to gain efficiencies and reduce accounts receivable.



Web: guidehouse.com