



Streamline Your Identity Management Life Cycles to Outwit Governance Complexity

Guidehouse helps automate access governance with identity and access management solutions and robotic process automation.

Increased adoption of cloud services, industry consolidations, and rapid acquisition cycles have made identity management and access governance complex. Organizations often have multiple directory platforms and Active Directory domains, as well as numerous multifactor authentication and access management APIs governing initial authorization and authentication for information assets.

Often, only a fraction of these information assets are provisioned and governed through a central automated process and stored in a single governance environment. This complicates automation of access workflows and leads many companies to process access requests using more manual than automated methods. Fortunately, there are proven strategies for streamlining and automating access governance using identity and access management (IAM) and robotic process automation (RPA) solutions.

Guidehouse Helps Streamline Identity Management Life Cycles

The most common process for the majority of IT service operations is via their normal onboarding workflow. Though this is often partially automated via IAM platforms, typically only about 20% to 35% of applications are included in the onboarding process workflow, leaving 65% to 80% of applications to be manually provisioned. Many of these applications have a simplified access regimen, with either read-only or full read/write (administrator) access rights.

Guidehouse's experts can help organizations set up RPA routines to automate and incorporate these processes into an organization's centralized identity governance platform to reduce reliance on time-consuming, error-prone manual provisioning. RPA can simplify governance provision throughout the full identity and access management life cycle—from new joiners to leavers and movers.

Our experience with complex IAM integration and RPA implementations enables us to combine these two skills to deliver complete integration, from birthright platforms to help desk onboarding processes directly into identity granting and governance.



Many organizations have access governance regimens that are:

- Partially manually processed
- Time-consuming
- Expensive
- Error-prone
- Not incorporated into existing workflows

Automation of repetitive rules-based tasks using RPA:

- Mimics human actions
- Operates within and alongside any application
- Reads data and actions on data in structured form
- Does not make mistakes
- Is quick to implement and powerful to scale

For more information, please contact:

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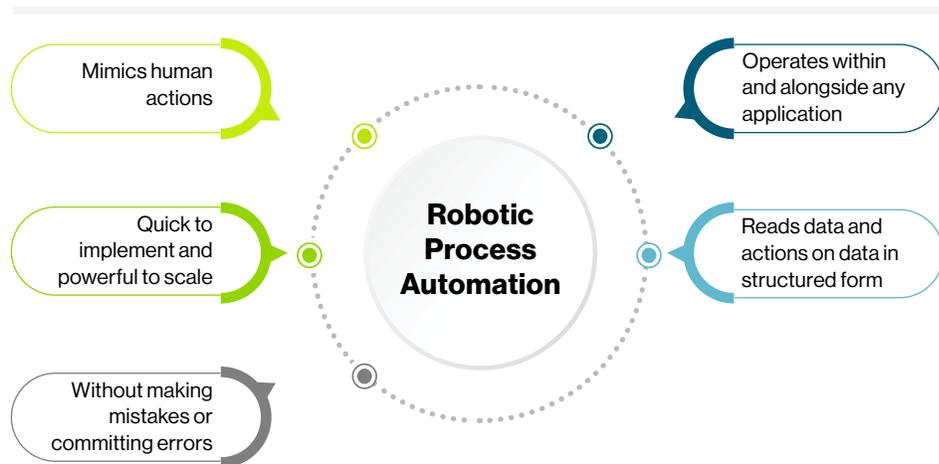
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Benefits of Guidehouse's RPA Access Governance Process

- **Rapid results:** RPA access governance routines can be built rapidly in comparison to custom connectors because they read from an organization's existing help desk onboarding workflow routine. They can provision access, update the IAM governance platform, and update the onboarding workflow routine with the successful provisioning.
- **Time savings:** These RPA routines relieve IT of the manual provisioning process, increase the function's ability to effectively manage, measure, and provision access, and improve its capacity to monitor access governance in real time.



Because manual provisioning of access governance takes up significant staff time, RPA presents an opportunity for considerable efficiencies and savings. A more thorough, automated approach to identity management increases scalability, improves integration, and aids compliance by preventing separation-of-duties (SoD) violations. With Guidehouse's identity management solutions, these collective efficiencies enhance employee satisfaction and improve overall operational effectiveness.

For more information, visit: www.guidehouse.com/cybersecurity

About Guidehouse

Guidehouse is a leading global provider of consulting services to the public sector and commercial markets, with broad capabilities in management, technology, and risk consulting. By combining our public and private sector expertise, we help clients address their most complex challenges and navigate significant regulatory pressures focusing on transformational change, business resiliency, and technology-driven innovation. Across a range of advisory, consulting, outsourcing, and digital services, we create scalable, innovative solutions that help our clients outwit complexity and position them for future growth and success. The company has more than 12,000 professionals in over 50 locations globally. Guidehouse is a Veritas Capital portfolio company, led by seasoned professionals with proven and diverse expertise in traditional and emerging technologies, markets, and agenda-setting issues driving national and global economies. For more information, please visit www.guidehouse.com.