



Disease Management & Service Lines

Our Point of View

As the population ages, complex, chronic illnesses continue to rise in volume and cost which impacts patients and providers. Traditional efforts to manage the care of people with these conditions can be variable, siloed, and focused on immediate care needs, as opposed to a longer-term view of effectively managing the disease process.

Leading organizations have taken a comprehensive multidisciplinary approach to managing chronic diseases across the continuum with greater attention to diverse outcomes of interest to patients, families, providers, payers, and the overall community. These organizations also optimize service line structures to better support care delivery for the most common conditions. For specific patient conditions, service line teams are developing and deploying standardized, evidenced-based approaches to care.

Disease management across the continuum is key in a fee-for-service, value-based, or hybrid reimbursement environment. Successfully aligning care protocols and pathways with the patient experience across inpatient, post-acute, and ambulatory care requires thoughtful coordination to achieve desired outcomes for targeted populations.

Our Solutions

Guidehouse helps organizations deliver more coordinated, standardized, and efficient care for the most common conditions, embedded within clinical service line strategy and operations. Our experts assist clinicians and leaders in identifying strategies for incorporating these factors into their clinical processes and developing collaborations necessary within the community to fundamentally tackle these issues.

Common medical and surgical conditions and service lines we address include:

Medical Conditions	Surgical Conditions	Service Lines
Congestive Heart Failure	Cardiac Procedures	Cardiac
Chronic Obstructive Pulmonary Disease	Hip & Knee Procedures	Orthopedics Surgery
Diabetes	Large & Small Bowel Procedures	General Surgery
Stroke	Spine Procedures	Neurology
Sepsis		Infectious Disease

We collaborate with clients to provide integrated solutions encompassing these elements:



Evidence-based pathways and tools:
Develop clinical pathways and supporting policies and procedures.



Daily clinical oversight:
Establish systems for daily clinical review to help ensure frontline staff are actively informed and engaged with clinical expectations.

3

Clinical governance:

Create clinical governance structures to drive prioritization, accountability, and sustainability.

4

Provider engagement:

Ensure active clinical leader and frontline clinician engagement in driving redesign efforts while empowering ownership and accountability.

5

IT enablement:

Integrate protocols, order sets, and clinical decision and documentation support into EHRs, as well as build required dashboards to monitor compliance and outcomes. Our seasoned EHR team can guide client IT teams or perform actual EHR builds.

6

Social determinants of health:

Incorporate additional strategies for specific populations to achieve desired outcomes. Examples include access to medication, arranging travel to medical appointments, and addressing food insecurity once discharged to home.

Our Impact

Pennsylvania health system achieved \$18M in financial impact through disease focused work in CHF, COPD, labor and delivery, hip/knee replacements, spine, sepsis, and abdominal surgery.

Virginia health system achieved \$10M in financial impact through disease focused work in CHF, labor and delivery, hip/ knee replacements, spine, sepsis, bowel resection, and interventional cardiac procedures, all coordinated through respective service lines.

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About Guidehouse Health

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